



The Pallet LOOP collections service payments and charges

September 2026

UK (mainland)

LOOP PayBack Credits:

Payments are issued based on pallet condition as follows:

- **£2** credit for every green pallet that is damaged or dirty but repairable
- **£4** credit for every green pallet that is in good condition
- **NO** payment for every green pallet beyond repair

Collection Charges

The following charges apply where relevant:

- **£100** charge for collections of under 50 pallets
- **NO** charge for collections of 50 or more pallets
- **£2** charge per white pallet collected. (Including for British Gypsum pallets)
- **£75** per hour recovery delay charge, payable after 60 minutes waiting time.
- **£350** for 100 pallets or more, and **£250** for under 100 pallets for wasted trip charges when attributable to the customer.

All prices are correct as of September 2026. Subject to change with 90 days written notice.