



## The Pallet LOOP collections service payments and charges

June 2026

### UK (mainland)

#### LOOP PayBack Credits:

Payments are issued based on pallet condition as follows:

- **£2** credit for every green pallet that is damaged or dirty but repairable
- **£4** credit for every green pallet that is in good condition
- **NO** paywhen for every green pallet beyond repair

#### Collection Charges

The following charges apply where relevant:

- **£2** charge per white pallet collected. (Including for British Gypsum pallets from 1st June 2026)
- **£75** per hour recovery delay charge, payable after 60 minutes waiting time.
- **£350** for 100 pallets or more, and **£250** for under 100 pallets for wasted trip charges when attributable to the customer.
- A **£100** charge applies to pallet collections under 50 pallets.

#### Transport Charges:

The following transport charges apply:

- **£135** transport charge for collections of under 50 pallets
- **£35** transport charge for collections of 50–99 pallets
- **NO** transport charge for collections of 100 or more pallets

All prices are correct as of June 2026. Subject to change with 90 days written notice.