



The Pallet LOOP collections service payments and charges

November 2025

UK (mainland)

LOOP PayBack payments:

LOOP Pallets in good condition

LOOP Pallets with damaged or needing cleaning

LOOP Pallets beyond repair

£4 payment

£2 payment

no payment

Collection charges:

White Pallets collection

Recovery delay (payable after 60 mins wait)

Wasted trip charges (when due to customer)

£2 charge per white pallet

£75 charge per hour

£350 charge (100 pallets or more)

£250 charge (under 100 pallets)

£100 charge

Pallet collection under 50 pallets

All prices are correct as of November 2025. Subject to change with 90 days written notice.