



The Pallet LOOP collections service payments and charges

October 2025

UK (mainland)

LOOP PayBack payments:

LOOP Pallets in good condition

LOOP Pallets with damaged or needing cleaning

LOOP Pallets beyond repair

£4 payment

£2 payment

no payment

Collection charges:

White Pallets collection

Recovery delay (payable after 60 mins wait)

Wasted trip charge (when due to customer)

Pallet collection under 50 pallets

£2 charge per white pallet

£75 charge per hour

£350 charge

£100 charge

All prices are correct as of October 2025. Subject to change with 90 days written notice.